Attribution & Quotes

Foundations of Journalism Emerson College - Fall 2013

Attribution

Attribution

- Giving credit to the source of the information or quote.
 - Every piece of information in your story must come from a source or on-site reporting.
- ALL quotes need attribution directly attached to them.
- Most information needs attribution.
- Information that can be independently verified does not need attribution.
 - But make sure that you independently verify it yourself before you put it in your story.

Attribution

- When/why you need to attribute:
 - Opinion
 - Informing readers
 - Protecting newsmakers (subject)
 - Protecting journalist (yourself)
 - Adding credibility

Opinion

- Any opinion in a story must be attributed.
 - Journalists do not have opinions in their stories.
 Columnists do.
- Assertions without attribution are either opinion or speculation.
 - This includes thoughts, hopes, emotion, generalizations.

Informing Readers

- Transparency.
 - Readers should have an idea of where the information is coming from.
 - Readers can determined if the source is believable/credible.
- Also shows the scope of the reporting the journalist has done.
- Especially important when facts might not be nailed down/specific.
 - Lets the reader know where the information came from/gives some context.

Protecting Newsmakers

- Controversial information must be attributed to protect everyone involved.
 - Especially important regarding in allegations or crimes.
- Do NOT convict.
 - Run into issues of libel/defamation
 - You do not what your outlets sued because of something you put out there and did not attribute.
- People are arrested on "charges of," for "allegedly," suspicion
 - Also, once people are convicted, they are "convicted" and were found guilty.
 - i.e. convicted murder
 - i.e. He was found guilty of the murder of his neighbor.

Protecting Journalists

- One of the biggest if not biggest reasons you attribute.
 - To protect yourself.
- Make clear opinion/point of view is coming for a source, that it is not the reporter
- If you didn't see something, make sure your source who did.
- Make sure you source data/facts that can't be independently verified.

Protecting Journalists

- CYA: Cover Your Ass
 - Anything that runs under your byline is being reported by you.
 - Make sure you're sourcing where you're getting this information.
 - It's inevitable/acceptable to (unintentionally) report sourced information given by someone else that's incorrect
 - But if you don't attribute the source of that information, you're the source of incorrect information.
 - That will hurt your credibility.

Adding Credibility

- Attribution from experts and/or multiple sources that you have been thorough in your reporting.
 - That the journalist has looked to get the whole story.
- Information attributed to experts can carry more weight.
 - More credible sources=more credible story.

Guidelines

- Don't overattribute.
 - Some facts can be established. Those don't need attribution.
 - If you actually see it with your own eyes, your byline will establish you as the source.
- The more controversial, the more you want to attribute.

Guidelines

- Data/numbers likely to change should be sourced.
 Numbers unlikely to change (final figures) don't need to be as long as you've verified.
- One attribution per fact is enough.
 - Something HIGHLY controversial might warrant double confirmation, but 99.9 percent of the time single attribution in the story is sufficient.
 - That doesn't mean you don't get the information verified by more than one person in your reporting process.

Indirect Attribution

- If you've already established a source, you can use indirect attribution for the sake of being concise.
 - "was identified," "was reported," "was scheduled."
 - Be mindful allegedly, apparently, reportedly
 - Try to phrase with more direct attribution when possible.

Allegedly only refers to crime.

Placement

- Attribution can be at the beginning, middle or end of information.
 - Avoid in middle as it can break up flow.
 - Exception: Quotes
- Strongest at the beginning because it immediately alerts reads to the source.
 - Exception: In the lede, when you want to start with who/what.
- Attribution must come at the beginning if you're switching sources.
 - This makes your reader completely aware of where/who information is coming from.

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Quotes

Quotes

- Quotes are exactly what a person said.
- Getting someone's "voice" into a story involves quoting them.
- Indicated by quotation marks.
- ALL quotes need attribution directly attached to them.
- Quotes should be attributed using SAID.
 - Occasionally acceptable, recalled.

Quotes

- More often than not, what a person says can be paraphrased and written more concisely by the writer.
- Quotes should say something unique.
- Quotes should be concise. One to two sentences
 - With everything, rare exceptions.
 - As rule, don't quote chunks of text.
 - Use news judgment to select the best part of the quote.

Direct Quotes

- Quotes at least one sentence long.
- Should be used when speaker's exact words are worth repeating -- AND relevant to your story.
- You need to insert punctuation into quotes.

Direct Quotes

- Colorful Statements
- Subjective Comments
- Eyewitness Reports
- Expert Knowledge
- Important Statements
 - * These are times when you might use direct quotes. It does not mean you use a direct quote every time.

Colorful Statements

- Unique quotes that jump out at the reader.
 - ORIGINAL
- Better than anything the writer could have said.
- Can often reflect and/or elicit emotion
 - Humorous, moving, sad, tragic, angry

Subjective Comments

- Goes back to attributing opinion.
 - The journalist should present information in a non-biased way.
 - That doesn't mean you won't have people presenting biased opinions in your piece.
 - But when you do, you want to make clear that is their opinions.
- When including subjective information, quotes can be best because the reader cannot confuse it as the writer's opinion.

Eyewitness Reports

- They were there and saw it, you didn't.
- Good to include the actual voice of a witness/spectator.
- However, much of what a witness tells you will end up paraphrased (or not used).

Expert Knowledge

- Your subject may know more about the story/topic than you do.
 - When this is the case, allow him/her a voice in the story.
- Expert can be defined as an "expert in X field" or as someone who simply has more knowledge regarding your story than you do.
 - Be mindful to avoiding jargon when quoting experts.

Important Statements

- From the book:
 - The views of some people ... are so important that readers deserve to know exactly what such persons have to say about certain issues.
- Here "some people" refers to VERY high level people and/or people whose perspective is of the utmost importance to your story.

Important Statements

- In these cases, you again will largely paraphrase, but will use a quote or two from these people even if it is not a stellar quote.
 - The purpose of this is to get that person's voice in your story.
- A related instance is if you personally interviewed an extremely high-profile person and want to get that voice in there.

Partial Quotes

- In most cases, if the person didn't say something strong enough to warrant a direct quote, don't quote them.
 - Partial quotes are **not acceptable** because you didn't get the whole direct quote.
- Partial quotes may be acceptable when:
 - The rest of the sentence is weak, but a small part is compelling.
 - Using key words or charged language
 - With a lede.
 - Again, you should be avoiding quote ledes at all costs.

Paraphrasing

- Quotes should be an exception, not a rule as far as what makes up your story.
- You're the writer. You should be doing most of the writing.
- Paraphrase what people tell you, the information you get, etc.
 - You still need to attribute.
 - You can likely say things more concise.

Paraphrasing

- Paraphrase when...
 - The speaker doesn't say anything compelling.
 - You can say it better/stronger/clearer
 - Usually the case
 - "Flat dull quotes are worse than no quotes at all."
 - Complex explanations.
 - Make them easier to understand for your readers.

Format

- The format for quotes is as follows.
 - "This is what your person tells you," Person said.
 - "This is the first sentence," Person said. "This is the second."
- Attribution comes at the end of the first sentence or first part in a compound sentence.
- Speakers name comes before said unless he/she has a lengthy title/descriptor necessary.

Format

- Quotes get their own grafs.
- First sentence ends like this:
 - ," Person said.
- There is ALWAYS a period after said.
 - No comma after said.

Formats to Avoid

- The book uses an example with a colon :
 - That is not standard practice. You should not use this format.
- The book uses an example starting with
 - He said, "Quote."
 - You should not use this as a standard format.

Formats to Avoid

- Do not stack quotes for different sources on top of each other.
 - "I hate pizza," Jones said.
 - "I love peanut butter sandwiches," Smith said.
- Use transitional sentences to set up next quote.

"I hate pizza," Jones said.

Smith said, "I love peanut butter sandwiches."

NOT ACCEPTABLE

"I hate pizza," Jones said.

But not everyone is adverse to the takeout staple.

"Pizza's my favorite food," Smith said.

Transitional Sentences

- Transitional sentences and/or grafs, transition your readers from one idea/quote to another.
 - So it's not jarring for your reader.
 - You want your writing to flow.
- Transitional sentences and the quotes follow may express similar ideas, but they should not say the same thing.
 - "I hate pizza," Jones said.
 - But not everyone is adverse to the takeout staple.
 - "Pizza's my favorite food," Smith said.
 - Transitional grafs that wouldn't work.
 - But pizza is some people's favorite food.

More on Quotes

- If you are changing voices/source of quotes, that must be made clear before the quote starts.
 - Otherwise, readers will think Person 1 is still speaking.
- Sources quoted must have been previously introduced or be introduced following the first sentence of the quote.

Length

- Quotes should ideally be 1-2 sentences.
 - Rarely more than three.
 - Use news judgment to pick the best part of the quote.
- If quotes are longer, attribution needed in each graf.
 - When you have a quote, that's more than a graf, you do not close the quote at the end of the first graf.
 - Example,

"Tuesday was the first day of school," Ortiz said. "That is the day we bought our books. It's also the day we were assigned out seats.

[STILL A HARD RETURN HERE.]

"Then on Wednesday, we had lunch in the cafeteria for the first time," she added.

Chorus

- Only one person can say a quote.
- You can include some descriptions for the purposes of color,

"We won't leave," protesters shouted.

Ethics

- NEVER invent quotes.
 - Find someone to say it or it doesn't get in there.
- If you miss part of the quote, don't make any part of it up.
 - Paraphrase and do a better job next time.
- Remain true to the speaker's context/meaning.

Ethics/Editing

- Minor changes for grammar are generally accepted.
 - Punctuation is required.
 - · Break up run-on sentences.
- When you make more than a MINOR grammatical change, you must indicate this by using brackets.
 - Usually this is only done when you add a word/words for context/clarity, almost always replacing a preposition.
- Almost always you will take out "throwaway words."
 - Well, you know, like, um.
- When cutting words (beyond throwaway terms), use ellipsis so that is apparent that a deletion has been made.
 - Make sure that deletion does not change the context of the words.

Ethics/Editing

- Make sure that you do not drop any words that could significantly impact what the person that you are quoting is saying.
 - Example:
 - She said she did not take the man's wallet.
 - She said she did take the man's wallet.